

# ***Table of Contents***

***I. How to Identify a PI Project***

***II. How to Create a Project Team***

***III. How to Make a Team Process Work***

***IV. How to Make a Project Work***

***V. How to Measure Improvement***

***VI. How to Sustain Change***

***VII. How to Close a Process  
Improvement Project***

***VIII. Appendices***

